

Unit 1 - Introduction to Health Care

Terminology

1. **Acute illness** - an illness with sudden onset from which the resident is expected to recover.
2. **Chart** - another name for the resident's record.
3. **Chronic Illness** - an illness slow or gradual in onset, for which there is no known cure, the illness can be controlled and complications prevented.
4. **Diagnosis** - the art or method of identifying or recognizing a disease.
5. **Empathy** - ability to accept the feelings of others as if they were one's own feelings, without losing objectivity, and to accept others' experiences on their terms.
6. **Hospice** - special facility or arrangement to provide care for terminally ill residents.
7. **Job description** - describes who is to do what.
8. **Resident care plan** - a written guide that gives direction about the care a resident should receive.
9. **Observation** - Using the senses of sight, hearing, touch and smell to collect information about the resident.
10. **Policy** - describes what will be done.
11. **Procedure** - describes how something is to be done.
12. **Reporting** - A verbal account of resident care and observations.
13. **Scope of practice** - the extent or range of permissible activities.
14. **Terminal** - final, life ending stage.
15. **Tact** - sensitive to what to do or say to maintain good relations with others or avoid offense.